

Streamio Terms of services

Registration and accounts

To use Streamio, you must register an account by providing complete and accurate user information requested in the registration process. Using your real name and email address is a requirement. Account names are free form – use your company name, product name, or whatever you think is the best fit. Account names may not contain Streamio or any other trademark owned by Rackfish AB and may not be obscene, inappropriate, or offensive from a general moral standard.

Account Security

Users may not give others access to their user accounts. All users who need access to Streamio must have a user account. Each Streamio account can have multiple user accounts, whereas each user may access multiple Streamio accounts.

Trial accounts

Trial accounts are free but require renewal every 30 days. We'll let you know by email when it's time to renew your trial account. If renewal does not occur, the account is frozen (also informed by email). A frozen account will be deleted after some time. You may use a trial account under these limitations for as long as you want, provided we can modify or terminate the account without notice or liability. We don't allow trial accounts that are used commercially in a way where viewers are paying for content, such as pay-walled or pay-per-view content. Contact us if you need to develop such functionality and want to use a trial account during development.

Streamio's paid accounts do not require renewal and may be used for paid content.

Content Restrictions

It is not allowed to use Streamio in any way that:

- Infringes on the rights of third parties
- Violates laws
- Is hateful or discriminatory
- Depicts violence or cruelty towards people or animals
- Is pornographic
- Promote pyramid schemes, MLM, or other dubious business practices
- Exploits minors

Contents rights, warranties, and liability

Users guarantee they hold the rights to submit any content uploaded to Streamio and will pay all royalties to third parties required to use the content. Users also ensure that the content does not infringe on the rights of any third party and that it complies with this agreement.

Users are obliged to indemnify Streamio and Rackfish AB, as well as our suppliers, dealers, and employees, including the board of directors and management, from any action of third parties that:

- Arises from activities at Streamio
- Is a consequence of a violation of any part of this agreement
- Is a consequence of uploaded content violating any law or rights

The rights to the content are not affected by being uploaded to Streamio. By uploading content, Rackfish AB and Streamio are given the right to distribute the content via links and through our CDN. Deleting content does not guarantee immediate removal worldwide.

Disclaimer

Streamio reserves the right to modify the service and software and gives no guarantees that Streamio will be error-free or uninterrupted in its service. Streamio is provided "as is" and without any specified level of availability. For services with guaranteed availability and SLA, please contact us.

Transfer Terms

The average traffic will be charged according to Streamio price lists if the included transfer limit is exceeded. A maximum of 25% of traffic is included to be distributed to areas outside of Europe and North America.

Termination and account deletion

Accounts may be terminated or deleted due to a breach of this agreement or non-renewal of trial accounts. Deleted content cannot be restored, and the links to videos are deactivated and cannot be reclaimed. Streamio may also remove content that violates this contract or that in any way harms our reputation.

Streamio is a registered trademark of Rackfish AB. This agreement is governed by Swedish law. The parties shall endeavor to resolve a dispute by mutual agreement. If no agreement can be reached, the dispute should be brought before the Uppsala district court as the first instance under Swedish law.

Users are bound by Rackfish's terms, and conditions, privacy policy, and SLA published on www.rackfish.com/legal.